

PPM Case Study

Longevity in Relationships Bairnsdale Regional Health Service



INCREASED USER CONFIDENCE

Improved understanding of cost allocation processes



IMPROVED EFFICIENCIES

Assisting VCDC submission timeframes



EMPOWERED EMPLOYEES

Implemented training and mentorship program

Empowerment, confidence and longevity in relationships remain a PowerHealth focus to add value to the client support process.

Customer Snapshot

Bairnsdale Regional Health Service makes a significant contribution to the East Gippsland community by providing high quality healthcare in a sub-regional setting.

Bairnsdale's guiding vision is to be a respected leader of outstanding healthcare, improving the health and wellbeing of the East Gippsland community by providing accessible, high quality and sustainable healthcare.

Project Snapshot

BRHS wanted the ability to actively manage its own clinical / unit costing activity. The implementation of PowerPerformance Manager (PPM) was undertaken to allow BRHS to fully benefit from its costing data and activity; not just to satisfy VCDC reporting requirements, but more significantly to analyse and understand the relative performance of its various streams of service and ultimately provide detailed insights into the performance of the organisation and ultimately, delivery of better patient care.

BRHS

Bairnsdale Regional
Health Service

PPM enabled the BRHS's in-house costing team to understand and establish links between disparate patient system data to give access to a more complete set of BRHS data for use in internal reporting and KPI's

Project Outcomes

Based on the pain points being experienced, the Bairnsdale and PowerHealth team implemented a number of initiatives to support users, building confidence and efficiency around the VCDC submission process and ongoing costing function.

Empowered Employees

PowerHealth costing consultants worked with Bairnsdale to empower employees through a training and mentorship program.

This process ensured that the installed systems were leveraged to maximum capability with consulting hours focussed where they would add the most value.

Meeting VCDC Deadlines

PowerHealth assigned dedicated resources to work with BRHS to ensure they were confident and fully prepared to continue to submit the VCDC data within the required time frames.

“Thank you to the PowerHealth costing team whose assistance has been invaluable.”

*Leanne Butler
Clinical Information Analyst*

Increased User Understanding of Cost Allocation

PowerHealth's costing systems enabled visibility into all activities completed, which improved user control of the cost allocation processes.

Reporting agility

PPM provides the BRHS costing team immediate access to the data source for internal reporting purposes, which supports the development of a much more sophisticated, integrated and responsive costing capability.

