

Thursday 4 October 2018

Win a FREE ticket to the 2019 PowerHealth User Conference



We're busy preparing for the 2019 PowerHealth User Conference to be held in Melbourne on 16-17th May, and it promises to be our biggest and best yet!

We have some great speakers and activities lined-up, but we'd also love to hear your thoughts on what you'd like included in the program.

REMEMBER you can now use extended support days to attend our User Conference.

Please give us a call if you would like more information.

Complete our short survey, to go into the draw to WIN a FREE TICKET to the conference as well as sharing with us what matters most to you. This will help us to ensure our event meets (and hopefully exceeds) your expectations.

BEGIN SURVEY NOW

The Need for a Billing Curriculum to be Taught

A recent article by the University of Technology, Sydney details how very little proactive education, aimed at improving medical billing compliance by medical practitioners, is currently occurring or has ever occurred in Australia. Of all the things a trainee medical practitioner must learn, how to bill their patients is one of the most challenging. This lack of formal training programs is also an issue for back office staff within a hospital environment.

The story reports, 'There is no formal medical billing curriculum in Australia. Where medical billing education does exist in Australia, it is provided largely by medical practitioners, who themselves have never been formally taught to bill correctly, rather than educators with qualifications or expertise'. It's an important issue, with correct billing leading to significant revenue gains and one which we are addressing in the hospital environment through Power Billing & Revenue Collection (PBRC).

Further research is required to determine the most effective design and delivery of any such curriculum.

[Read more details of the recent study](#)

PowerHealth Wins Telstra Award



PowerHealth at the SA Finals, winner of the Medium and Making Waves category

In our last newsletter, we were about to head to the SA Finals of the Telstra Business Awards and the fantastic news is, we won!

Following our state win, we headed to Melbourne last month for the national finals to represent South Australia against the country's finest in the 'Medium and Making Waves' category.

Unfortunately we didn't take out the national title, but it was a wonderful opportunity to celebrate alongside some of Australia's leading businesses and an honour to be recognised for our achievements by such a prestigious business community.

Read more about our [SA win and see Patrick's speech](#).

Recovering over \$1 million with North Adelaide LHN

If you're focussed on uncovering efficiency improvements, you'll enjoy reading about how we worked with SA Health on the North Adelaide Local Health Network (NALHN) Efficiency Review Project to deliver some amazing results, including a \$1.1 million turn-around.



[Find out more...](#)

Horizon F1 Team Crowned World Champions in Singapore



PowerHealth are immensely proud sponsors of the Brighton Secondary School Horizon F1 team who were crowned World Champions at the F1 in Schools competition held in conjunction with the Singapore Grand Prix in September.

F1 in Schools™ is the official Formula One education initiative and is the most renowned STEM competition in the world, with an estimated forty million students competing every year. Participating teams are required to build detailed miniature F1 cars that race head-to-head in a competitive environment.

[Read More](#)

Bienvenue à la maison

We are very pleased to welcome Lucas Jones (and family) back to the Adelaide office. Lucas and his young family relocated to PowerHealth Montreal from early June and returned mid-August. We asked Lucas to share something from his family's experience...

"Moving to a bilingual city presented a slight challenge; although almost everything has an English translation written below it.



Lucas and family with the PowerHealth Montreal team

As part of the relocation, we took some French lessons from Patrick's mother Renee, who gives French lessons to English speaking PHS staff working in the Montreal office. Among other things, we learnt pronunciations of the basics, which helped us a lot day-to-day. One downside was our pronunciation became so good that people thought instead of anglophones we were actually francophones!"

PowerHealth Community

Lifeline - Stress Down Day

We recently celebrated the cooler months with our 'Winter Health' program, focused on exercise, nutrition and mental health. Research shows that **90%** of Australians need to stress less – with 74% of people reported being stressed from work.



In July, PowerHealth staff took the opportunity to reduce their stress levels by participating in soothing office massages.

In keeping with our theme, and to acknowledge the wonderful work of the Lifeline volunteers, our weekly casual day funds raised throughout July went to support Lifeline's 13 11 14 crisis support service.

Our Winter Health program continues into spring with additional opportunities for outdoor exercise as the weather improves.

HFMA Health Finance Award Winners

We were extremely pleased to see some of our clients receiving recognition at the recent HFMA Health Finance Awards.

Congratulations to the Performance Analysis and Reporting Unit (Gold Coast HHS), winners of the Finance Team of the Year Award.

Also to Fiona Skaines (Western NSW LHN) who was presented the Regional and Rural Outstanding Achievement Award.

Well done to all nominees and winners - it's fantastic to see you acknowledged for your great work in the health finance sector.



Award winner Fiona Skaines pictured with Josh Carey, ED of Finance at WNSWLHD

F1 Horizon Sponsorship

Last month Brighton High School's F1 in Schools 'Horizon team' presented at our company lunch. In keeping with the F1 theme we all had a fantastic time on the 'RevItUp' racing simulators. Congratulations to Glenn on the fastest lap time - followed closely by James and James from the F1 Horizon team! Well done to all participants.



Patrick with the Horizon team from BSS



Glen, winner of the fastest lap time



James L (Horizon) records the second fastest lap time



James G (Horizon) in third place



Patrick takes time out to join in the fun



The Horizon team present an impressive portfolio



Patrick presents Tracey with her Adrenaline prize

Adrenaline Competition Winner

Congratulations to Tracey Randall from St Andrews Hospital who was the lucky winner of our 'Adrenaline Experience' prize draw (July newsletter).

Patrick presented Tracey with her \$250 Adrenaline voucher at the PowerHealth office in Adelaide this month - all Tracey needs to do now is choose her unique experience. Well done Tracey, we hope you have an amazing time!

AFL Footy Tipping Prize Winners

The 2018 AFL season has come to an end. Thanks to everyone who joined the PowerHealth Footy Tipping Competition, we're very pleased to announce our worthy winners:

First place - and bragging rights for the next 12 months - goes to Gavin Mann from Wide Bay Hospital & Health, who is the lucky recipient of a \$200 gift card. Congratulations and happy spending, Gavin, from the team at PowerHealth! In second place was Garth Barnett from PowerHealth, and in third place – only one point behind - was Emma Martin, also from PowerHealth. Congratulations Garth and Emma, enjoy your gift cards.

Thanks again to all our Tipsters, we look forward to doing it all again in season 2019



First prize winner, Gavin Mann, sporting his Essendon shirt.



PowerHealth Handball Champ 2018 Brett Mander

PowerHealth's Grand Final Celebrations

PowerHealth's footy tipping winners received their prizes at our AFL themed lunch last week.

Grand Final fever was in the air with a traditional Aussie Rules lunch of pies, pasties and team donuts, followed by presentations and a handball competition.

Leah and Frank were early leaders in the handball but the trophy went to Brett Mander who scored a total of 40 out of a possible 50 points. Well done to Brett and all the tipping prize winners!

