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"Keeping it real!" December 2006

Inside this issue

Fun Run Team Times

Nigel Michell	0 hours:52 min:03 sec
Simon Del Fabbro	0:52:03
Amanda Oliver	1:05:11
Frank La Fratta	1:14:28
Amie Mulholland	1:58:12 (Walking)
Tammy Salmon	1:58:12 (Walking)
Lauren Walters	2:00:46 (Walking)

A Word from the Editor

From all of us at PowerHealth Solutions we wish you a Merry Christmas and Happy New Year.

The last quarter building up to this time has been a busy one with Conferences, Demonstrations, trips to the Middle East for work, as well as ongoing improvements to the existing products and development of new product lines.

PowerHealth Solutions will be taking a break from 22nd December 2006 and returning in the New Year on the 8th January 2007.

All PowerAssist users and clients are welcome to continue logging tasks during this period. However, please note that PHS will only have a skeleton support staff available. All tasks will be answered as soon as possible. For all additional queries over this time period please call Patrick Power on 0418 805 799.

Well that's all from me for this year (*now that sounds strange*) and I look forward to bringing you the comings and goings here at PHS Adelaide in the New Year. Have a great break.

David Eades
david.eades@powerhealthsolutions.com

PHS User Conference Debrief

No, no-one lost their underwear. The PHS User Conference was a great success. As expressed so succinctly by Ms Josephine Beer from The Royal Women's Hospital (Victoria), "*It wasn't just great it was FANTASTIC!*"

The highlight was the conference dinner at Lindemans Winery. Everyone had a chance to learn more about wine and the wine industry thanks to a great talk by winemaker Matt Koch. Matt's knowledge of wine was tested when he opened the floor for questions, he acquitted himself impressively with the exception of not knowing how well wine keeps when it is frozen.

For more information about the Conference visit our website at www.powerhealthsolutions.com.

Chris Maddock

City-Bay Fun Run

The City-Bay Fun Run has been and gone again for another year. Congratulations to Nigel and Simon on their great performance leading the Team in. The PHS Team represented itself quite well with the individual times.

Simon (left) and Nigel cross the finish line.
Breathe, Nigel, … breathe!

Paintball

The PHS Testing Unit… "Here comes some suspect code. Get ready. Nothing gets through!"

For our company event this quarter, we headed down to Kuitpo Forrest where we took out our frustrations on each other.

For those of you that do not know what Paintball is, it is a bunch of people running around with guns that shoot balls of paint. The impact will not seriously hurt anyone but can leave a bruise of considerable colour.

There were no winners, only victims.

Thanks to Tammy for organising the event and the BBQ before. Our last meal so to speak!

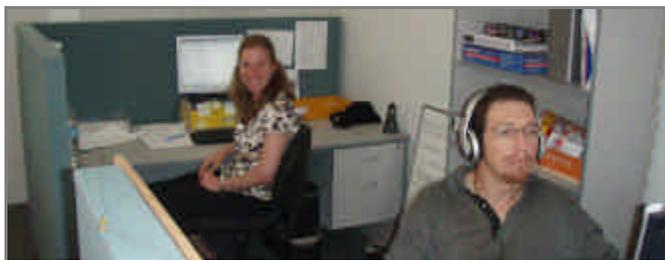## Employee Profile

Chris Maddock

Chris is a valuable member of PHS *(This is a sponsored sentence. Pay up Chris. Ed)* and the Reporting Team. He enjoys interacting with customers and regularly travels to sites to impart his vast knowledge. And if a dinner and drinks is necessary while out and about then he will do it for the team. What a guy!!

Fav Food:	Seafood, especially prawns
Fav Movie:	The Castle, The Shawshank Redemption
Fav Band/Singer:	Adelaide Crows Club Song *(now that's sad, Ed)*
Fav Holiday Destination:	Grampians, Victoria and the East Coast of Tasmainia
Fav Football Team:	Port Adelaide (as if) **Adelaide Football Club**
Greatest Sporting Moment:	Shooting the referee during the recent company skirmish/paintball outing, and attending the Adelaide Football Clubs 1998 Grand Final win at the MCG.
Interests:	AFL, Basketball, Wine, Cooking, Renovating my house.
Work Ambition:	1. Win the next PHS Go-karting Grand Prix.
	2. Understand our customer's needs and problems, so that we can help provide the best possible solution.

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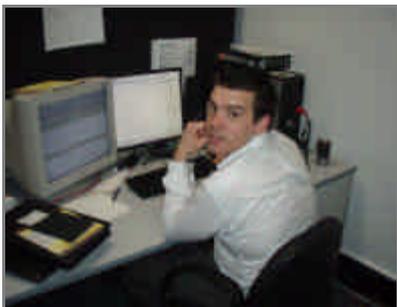## Department Profile

Testing Unit

Frank and Lauren

The Testing Unit is part of the Development team of PHS. The role of the Testing Unit is to manage and conduct all matters relating to testing of all software developed by PHS.

The Testing Unit is made up of Lauren Walter our full-time Software Quality Assurance Officer, Frank La Fratta our part-time Testing Manager, and cameo roles from all PHS consulting staff.

New Faces about the Places

Stuart Campbell

Welcome Stuart (November 2006).
Stuart has joined the Reporting Team as a Reporting Consultant.

Fav Food:	Premium steak, you can't beat a well cooked steak!
Fav Movie:	Wall Street.
Fav Band/Singer:	Evermore is definitely on my play list at the moment.
Fav Holiday Destination:	Anywhere with warm weather and history.
Fav Football Team:	Well if you mean REAL football I support Arsenal.
Greatest Sporting Moment:	When I single handedly won the World Cup for England (umm this question does include lounge room gaming achievements right?)
Interests:	Football (Soccer), Equity and Derivatives Investing, Gaming and Cooking.
Work Ambition:	To foster a group of client advocates by delivering quality effective products and/or solutions in a timely fashion.

Evie Karagiannis

Welcome back Evie (June 2006). Evie is working in the PBRC Project Team.

Evie has been with PHS for a long time but has left on Maternity leave to have her three children (separately of course) — Elleni, Nicholas, and Matthew (not pictured).

As you can see from her Fav list, things have changed for her with the arrival of her special gifts.

Fav Food:	Seafood — especially lobster, prawns & oysters
Fav Movie:	Grease — all time favourite movie (as well as dirty dancing & the sound of music!)
Fav Band/Singer:	*Pre children* — Destiny's Child, Christina Aguilera, Kylie Minogue *Post Children* — Wiggles, Hi-5
Fav Holiday Destination:	Maldives — Honeymoon destination in 2000.
Fav Football Team:	Just the best football team ever – Port Adelaide Power of course!!
Greatest Sporting Moment:	When Port won the flag (2004) and Australia in the 2006 FIFA World Cup.
Interests:	*Pre Children* - Reading – novels in particular - Going to the theatre *Post Children* - Arts & crafts with kids - Reading to kids - Playdough with kids - Going for walks with kids
Work Ambition:	For PBRC to become a success & be the leading billing software on the market!

Jessica Venables

Welcome to Jessica (August 2006).
Jessica is working primarily in the PBCR Project Team (Billing).

Favourite Food:	Yoghurt & Kebab Barg
Favourite Movie:	The Notebook
Favourite Band/Singer:	Michael Buble
Favourite Holiday Destination:	Iran and Italy are my favourite destinations that I have traveled to so far.
Favourite Football Team:	*(Jess is not interested in Sport therefore by default is a Port Adelaide Fan. Ed)*
Greatest Sporting Moment:	*(As above, 2004 Grand Final. Ed)*
Interests:	Great food, reading novels, socializing.
Work Ambition:	To feel fulfilled and challenged in my job. Additionally, it would be great for PBRC to become a success.

Ahhh… A Wedding to Remember

On Saturday 25th of November, 2006, Amie Mulholland from the Reporting Team married Andrew Teakle.
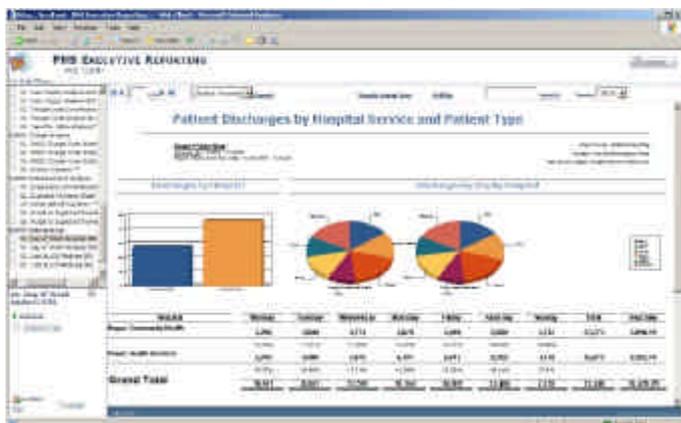
We here at PHS wish them all the best and would like to welcome Andrew to the Reporting Team.

Remember Andrew, when you marry one of us, you marry all of us!

Product Focus

Executive Reporting

Executive Reporting excels at delivering regularly scheduled reports to senior management and other employees. The top 3 most popular features are:

1. **Notification of updated reports** — you can subscribe to reports that are of interest to you and receive and email, SMS, or desktop alert whenever they are updated. Further, you can receive the data that the report comprises or a PDF version of the report via email.

2. **Drill-down** — reports within Executive Reporting can start at a high level and provide a variety of drill-down levels to help readers better understand the data. Each drill-down level can provide different graphs and information to best illustrate the operational and/or financial data

3. **Export** — reports can be exported in a variety of formats from any drill-down level. Formats include PDF, Word, and Excel.

For more details on Executive Reporting, visit our website www.powerhealthsolutions.com.

ClientProfile

Helen Rizzoli

Helen recently presented at the PPM user Conference in Hunter Valley on "Data Analysis vs Data Preparation", which featured the benefits of using PPM's Scheduler to automate data processing.
"Instead of facing many days of processing, I find myself ready to go straight into data analysis on Monday morning. This is a HUGE improvement for us at St V's and will significantly improve our ability to produce clinical costing information using extremely *lean* resources."
We here at PowerHealth Solutions would like to thank Helen for her positive comments and wish here all the best in the future.

Fav Food:	Indian
Fav Movie:	Cry Freedom
Fav Band/Singer:	New Order
Fav Holiday Destination:	Ireland
Fav Football Team:	Essendon Football Club (Australian Rules Football)
Greatest Sporting Moment:	Being at the Melbourne Cricket Ground (MCG) for the 2006 Commonwealth Games Athletics competition earlier this year.
Interests:	Gardening, tap dancing, reading a good novel.
Work Ambition:	Find a job that I like so much that I do not want to retire!

Useful instructions…

Build Performance

- Over time, files on PC hard drives can get fragmented (spread out over the hard drive). When this happens, it takes longer for to access files, and slows down the system. *IT Departments should occasionally de-fragment hard drives as this will improve performance.*

- Site backups should be scheduled not to run at the same time as the Report Layer build as this can cause the Report Layer build to fail.

Upcoming Events

Red Cross blood donation

Wednesday 17/01/2007 Lunch time

Company Meeting

Friday 2/02/2007 — 5 pm to 6 pm

Free Training

Feb 19 2007 — Digital Dashboard
Apr 16 2007 — Revenue Manager & Rules Engine
Jun 18 2007 — Reporting

PHS Xmas lunch

Friday 22/12/2006, Venue: The Hyatt

PHS Closure for Xmas holidays

2 weeks 25/12/2006 — 05/01/2007 inclusive

Joke of the Quarter

For all of us who feel only the deepest love and affection for the way computers have enhanced our lives, read on.

At a 1998 computer expo (COMD EX), Bill Gates reportedly compared the computer industry with the auto industry and stated, "If GM had kept up with technology like the computer industry has, we would all be driving $25.00 cars that got 1,000 miles to the gallon."

In response to Bill's comments, General Motors issued a press release stating: If GM had developed technology like Microsoft, we would all be driving cars with the following characteristics (and I just love this part):

1. For no reason whatsoever, your car would crash twice a day.
2. Every time they repainted the lines in the road, you would have to buy a new car.
3. Occasionally your car would die on the freeway for no reason. You would have to pull to the side of the road, close all of the windows, shut off the car, restart it, and reopen the windows before you could continue. For some reason you would simply accept this.
4. Occasionally, executing a manoeuvre such as a left turn would cause your car to shut down and refuse to restart, in which case you would have to reinstall the engine.
5. Macintosh would make a car that was powered by the sun, reliable, five times as fast and twice as easy to drive -- but would run on only five percent of the roads.
6. The oil, water temperature, and alternator warning lights would all be replaced by a single "This Car Has Performed An Illegal Operation" warning light.
7. The airbag system would ask "Are you sure?" before deploying.
8. Occasionally, for no reason whatsoever, your car would lock you out and refuse to let you in until you simultaneously lifted the door handle, turned the key and grabbed hold of the radio antenna.
9. Every time a new car was introduced car buyers would have to learn how to drive all over again because none of the controls would operate in the same manner as the old car.
10. You'd have to press the "Start" button to turn the engine off.