



PowerHealth Solutions' Quality Systems get the tick of Approval

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PowerHealth Solutions has once again proven the calibre of its quality management systems through a very successful Triennial audit — thoroughly meeting all objectives and exceeding expectations on many fronts to maintain its ISO 9001:2000 quality accreditation.



ISO 9001 is an International Standard benchmark for Quality, and PowerHealth Solutions has achieved accreditation (QEC14045) for the last six years. The annual Quality Audits scrutinize management & administration systems, development & support processes, implementation & consulting services — with emphasis on continual improvements.



The Triennial audit subjects the organisation to much greater scrutiny than the annual compliance audits — with particular focus on overall process improvement.

With the professionally-certified quality of PowerHealth Solutions' development and testing systems, customers can be assured of the company's professionalism and the high quality of their software products and services.

The company takes its motto of *Driving hospital efficiency* seriously by investing in its own internal systems and processes to ensure they are also efficient. While PowerHealth Solutions consistently makes process improvements year-on-year, this year's Audit Result shows that the company has particularly excelled in planning & organisation, quality and productivity, innovations, teamwork & cooperation, and customer service.

Quality Auditor Mr Stuart Platt from SAI Global Assurance Services stated in his report, “The past 3 years has seen the company make further advances into the health industry business management section and the growth of the company's offerings and capabilities. During this time the quality management system has been significantly enhanced and modified in order to support the changing business environment.



“The achievement of consistent process management across the whole company is clearly evident and the improvement of this is ongoing.”

PowerHealth Solutions Quality Manager Mr James Manna was delighted with the result. He said, “This outstanding achievement is due to the commitment and efforts put in by the whole team. A lot of great ideas have come from many staff these past few years, which have been superb catalysts and motivators for the systems we have today.”



Media enquiries

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About PowerHealth Solutions

PowerHealth Solutions is a leading international healthcare IT vendor, based in South Australia. The company is proudly ISO 9001:2000 quality accredited, and specialises in ***performance monitoring, performance management and decision support software solutions*** for hospitals, health departments and other healthcare organisations.

