



Major Projects

State-wide Endorsement by NSW Health



The New South Wales (NSW) Health Department has endorsed PowerHealth Solutions by implementing both their Patient Billing and Performance Management systems across the 220 plus public hospitals and 15 Local Health Districts which serve their population of 7.2 million people.

These systems are part of the *State Health Plan* for managing health services, actioning the strategic directions for *creating better experiences for people using health services* and *making smart choices about the costs and benefits of health services*.



WINNING FEATURES

- ◆ Electronic claim management
- ◆ Full integration with source systems eliminates revenue leakage
- ◆ Reduced billing errors
- ◆ Reduced payment delays and improved cash flow
- ◆ Reduced maintenance costs.

Patient Billing *creating better experiences for patients*

NSW Health is well on the way to replacing all of their multiple legacy and department level patient billing systems in all public hospitals with a single corporate solution — **PowerBilling & Revenue Collection (PBRC)**.

PBRC automates patient billing as well as claim processes from Medicare and private Health Funds, with online claim submission and payment via the Medicare Eclipse gateway. By replacing paper forms and snail mail with online transactions, the billing and claiming process is simplified and shortened to almost immediate turn-around, resulting in prompt payment and significantly improved organisation cash flow.

During system implementation, billing processes are reviewed and streamlined, resulting in substantial efficiency gains across all areas.

Consolidation of the old departmental systems into a single enterprise solution has therefore reduced cost as well as dramatically increasing revenue because hospitals are now billing for services that were previously missed in the complex and manually intensive legacy systems and processes.

PBRC has also created a better patient experience, as patients find it simpler to understand an invoice from a single system, when compared to struggling with multiple disparate invoices from various hospital departments.



WINNING FEATURES

- ◆ Perform costing at the activity level and report at the patient, DRG, service, or any level
- ◆ Deliver evidence base for executive decisions.

Patient Costing *helping executives make smart choices*

As Australia implements National Health Reform, the NSW Health Department is armed and prepared with a State-wide implementation of **PowerPerformance Management (PPM)** to assist in transitioning smoothly to the new Activity Based Funding model.

PPM provides a comprehensive costing and casemix reporting solution — consolidating financial, clinical and operational data from all other hospital systems to create a single coherent version of the truth, from which meaningful business intelligence can be extracted.

The information derived by and stored within PPM delivers the valuable evidence base that hospital and Local Health District executives can use to inform National Costing standards and confidently make business decisions.

PPM also enables the Department to save on systems operation costs, improve data quality, standardise costing and reporting methodologies, and increase efficiency in funding standards and internal auditing.